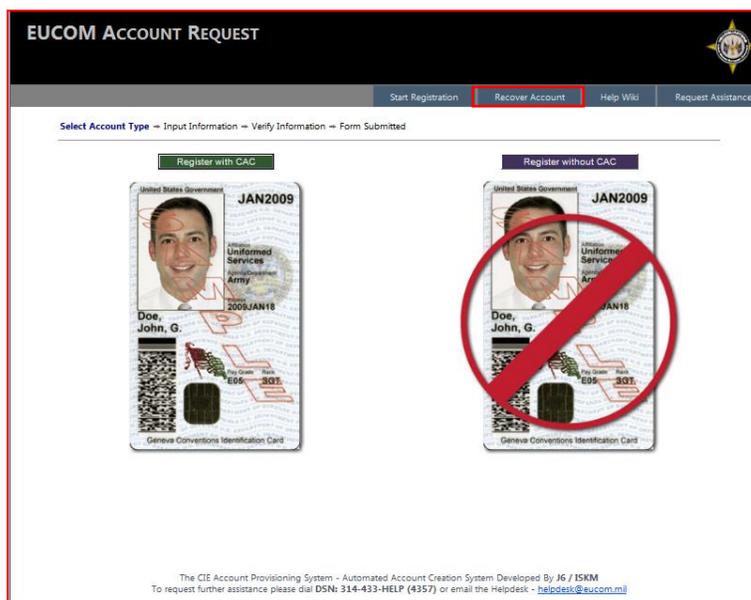
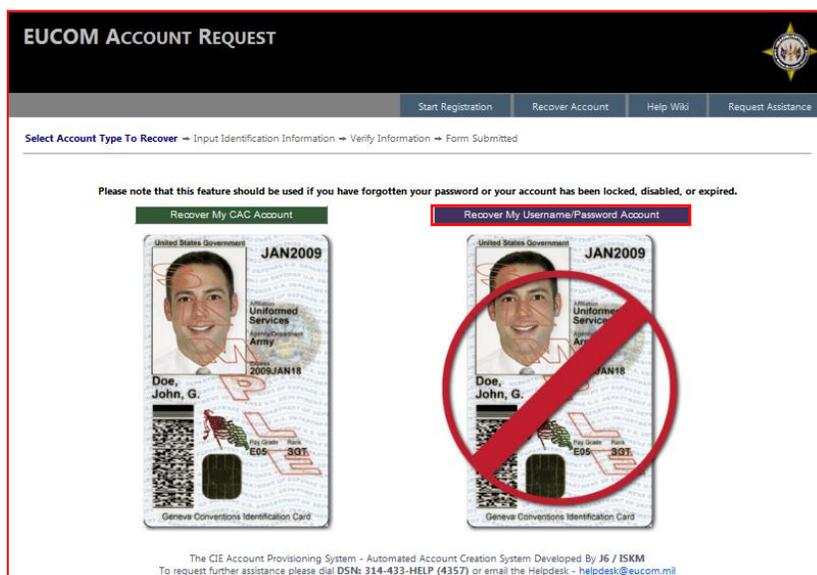


How to Recover a Non-CAC Account

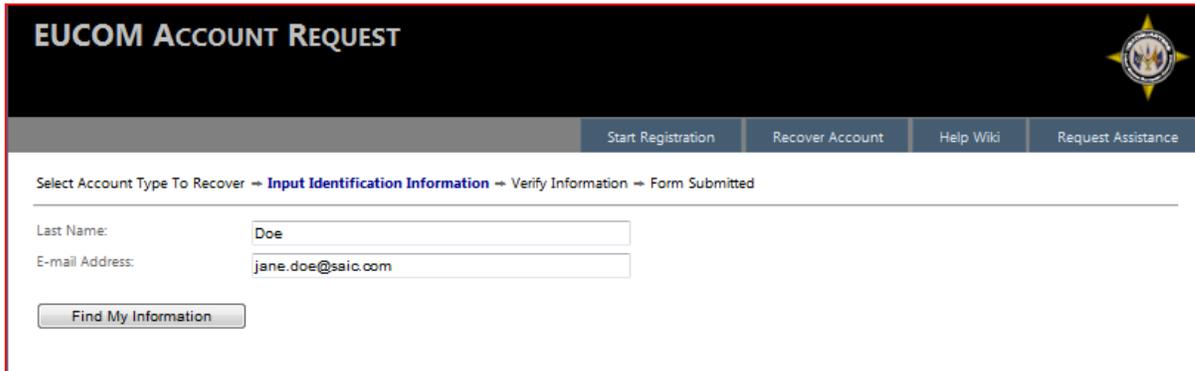
- 1) Go to <https://register.eucom.mil>
- 2) The Partners portal user should click on the 'Recover Account' tab.



- 3) The Partners portal user should click on the 'Recover My Username/Password Account' button.



- 4) The Partners portal user should enter their “Last Name” and “E-mail Address” and click on the ‘Find My Information’ button.



EUCOM ACCOUNT REQUEST

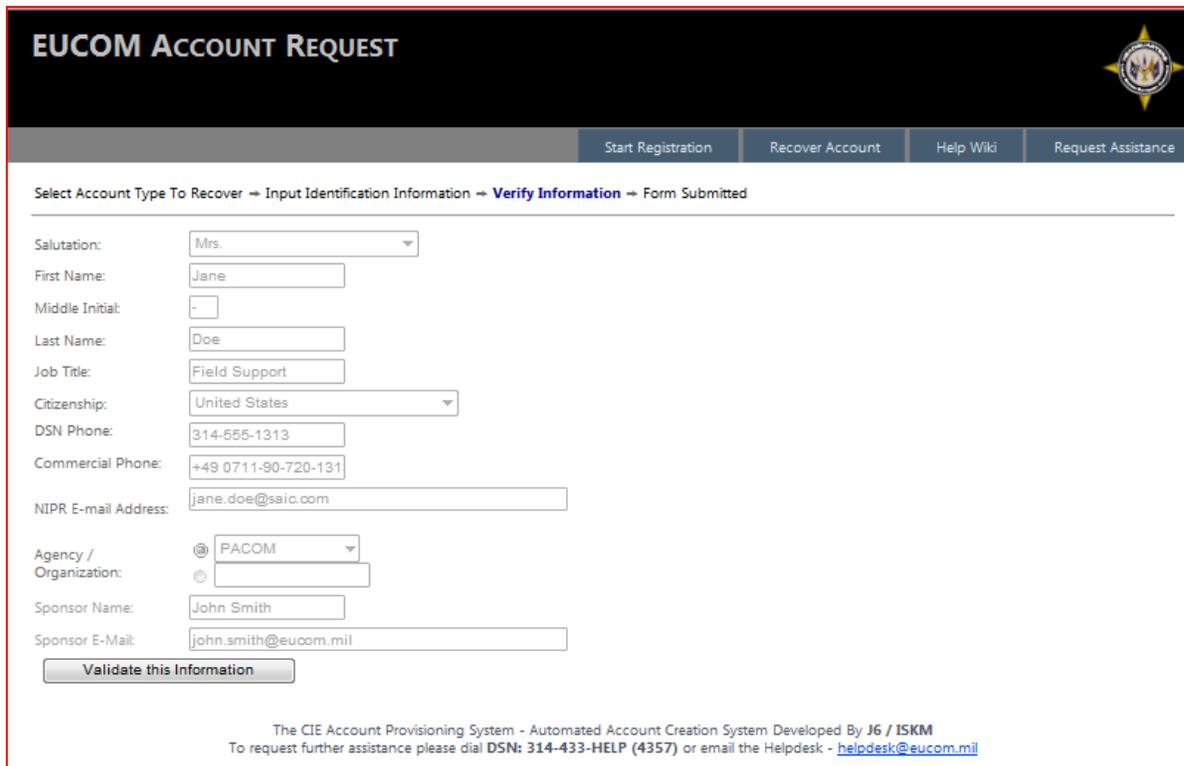
Start Registration | Recover Account | Help Wiki | Request Assistance

Select Account Type To Recover → **Input Identification Information** → Verify Information → Form Submitted

Last Name:

E-mail Address:

- 5) The Partners portal user should click on the ‘Validate this Information’ button.



EUCOM ACCOUNT REQUEST

Start Registration | Recover Account | Help Wiki | Request Assistance

Select Account Type To Recover → Input Identification Information → **Verify Information** → Form Submitted

Salutation:

First Name:

Middle Initial:

Last Name:

Job Title:

Citizenship:

DSN Phone:

Commercial Phone:

NIPR E-mail Address:

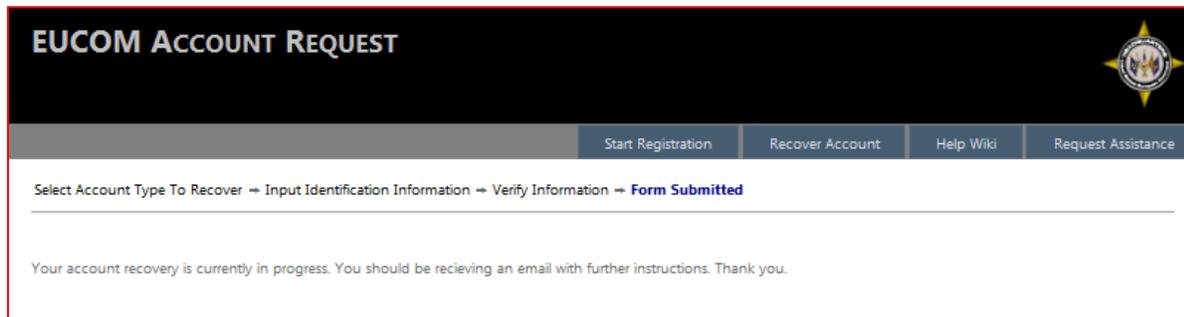
Agency / Organization: @

Sponsor Name:

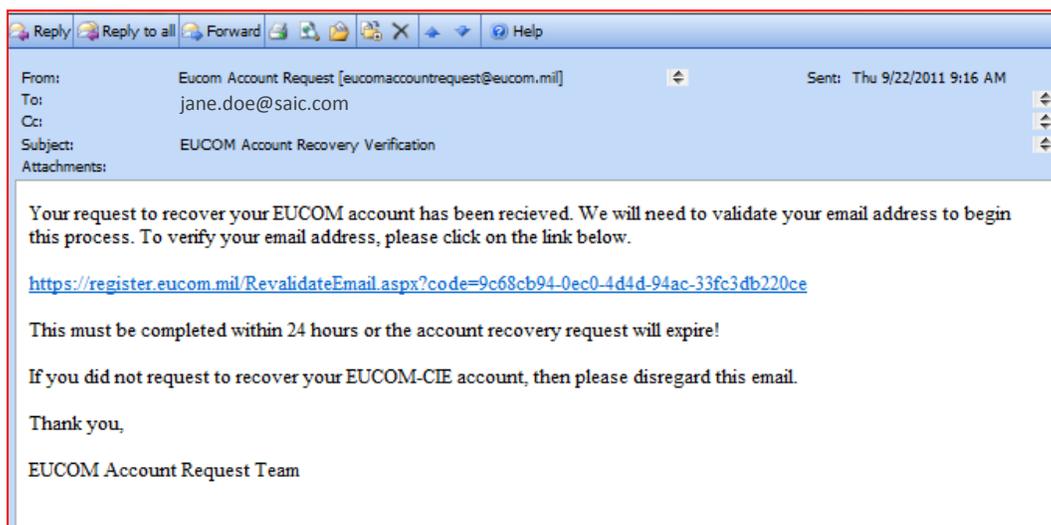
Sponsor E-Mail:

The CIE Account Provisioning System - Automated Account Creation System Developed By J6 / ISKM
To request further assistance please dial DSN: 314-433-HELP (4357) or email the Helpdesk - helpdesk@eucom.mil

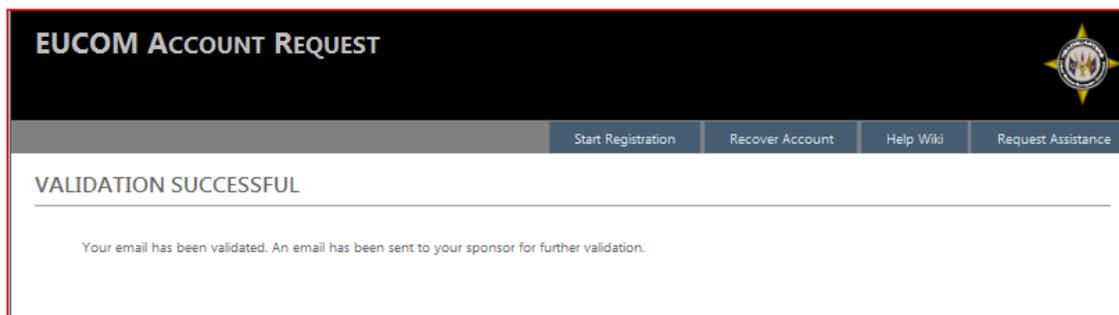
6) The Partners portal user will receive the following online acknowledgment followed by an email.



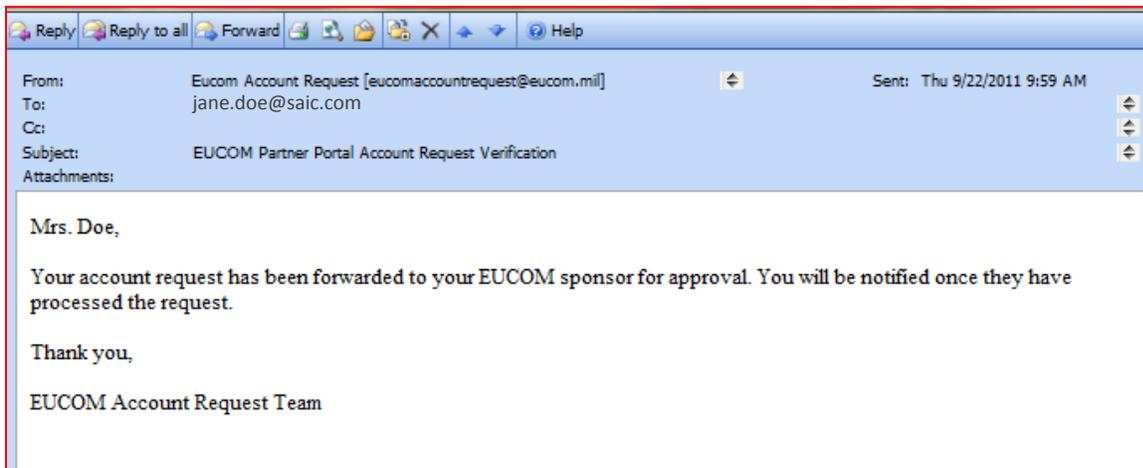
7) The requestor must click on the link in the email to validate their email address.



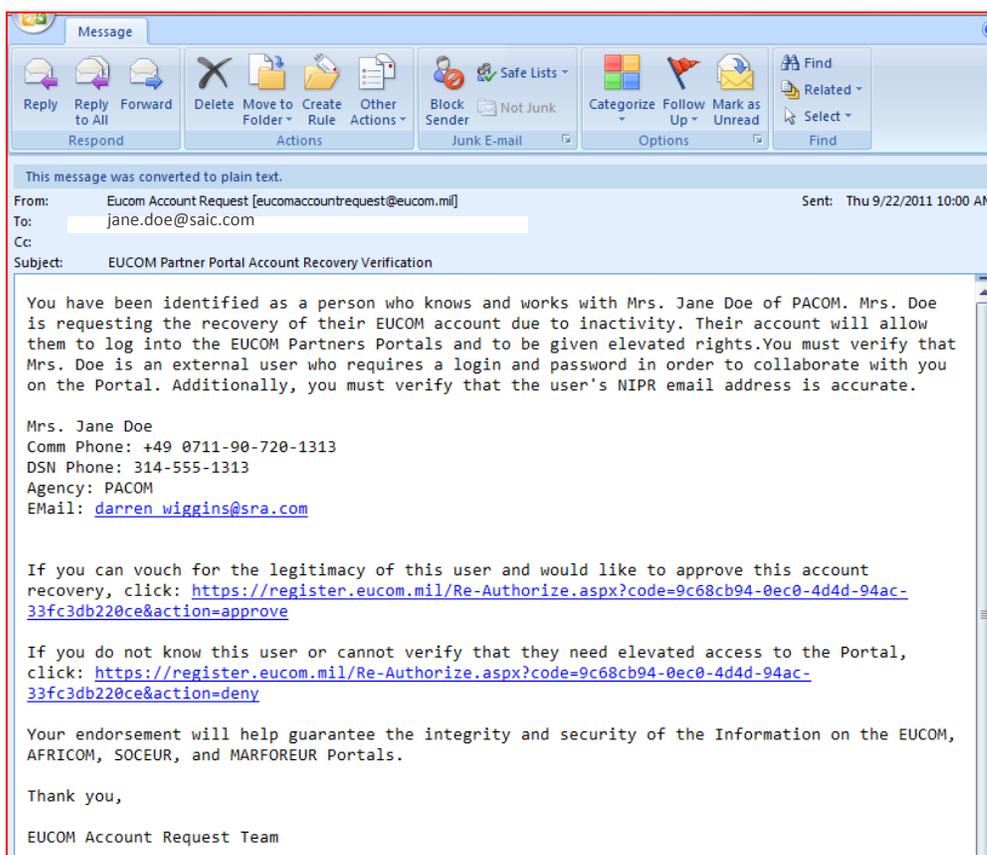
8) After the Partner portal user has clicked on the hyperlink the following online acknowledgment is displayed. The Partner portal user’s account will be forwarded on to the designated AFRICOM or EUCOM sponsor for approval.



- 9) The Partners portal user will receive an email confirmation that their request has been forwarded to the identified AFRICOM or EUCOM sponsor.



- 10) The sponsor will be sent the following email.

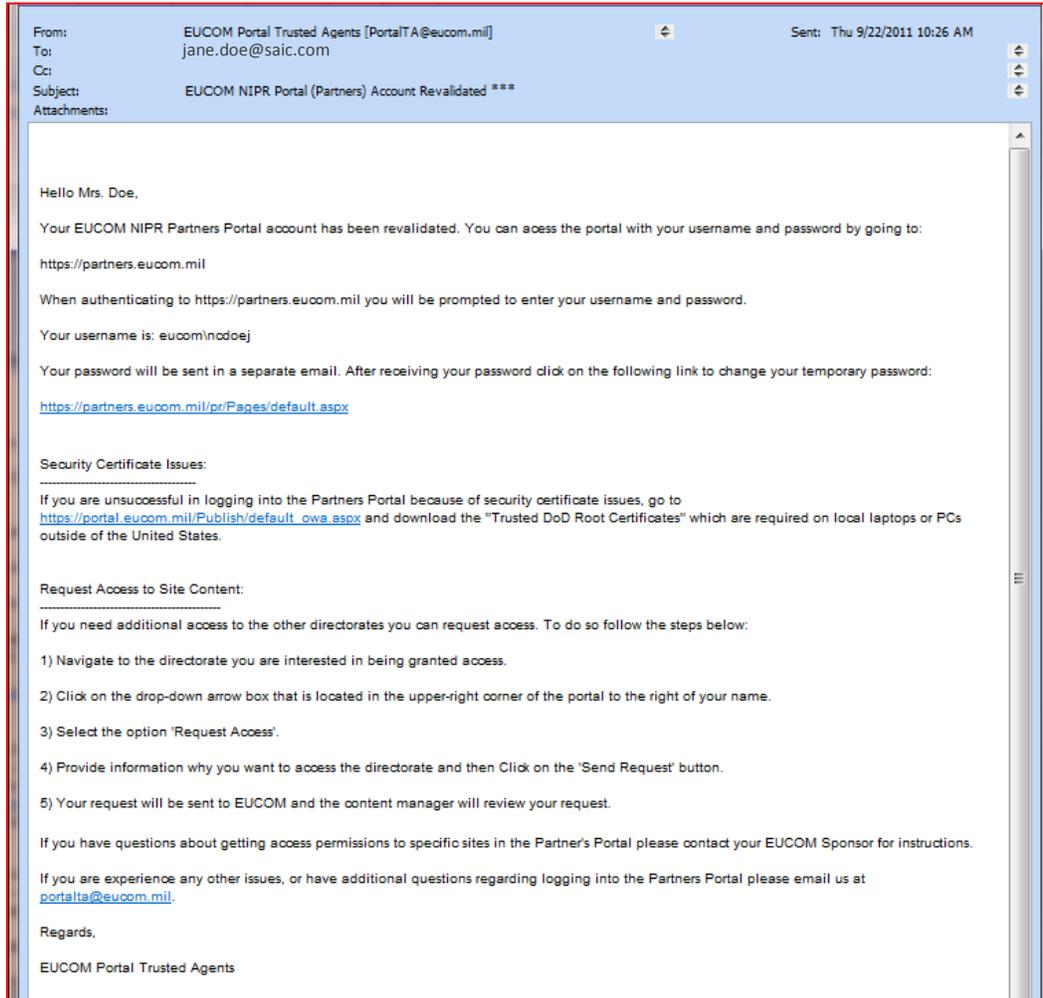


11) The sponsor will either approve or deny the requestor's Partners portal account request.

If the Partners portal account request is denied, the requestor is sent the following email:

**** Image Not Currently Available ****

If the Partners portal account request is approved, the requestor is sent the following email:



From: EUCOM Portal Trusted Agents [PortalTA@eucom.mil]  Sent: Thu 9/22/2011 10:26 AM
To: jane.doe@saic.com
Cc:
Subject: Additional Info ***
Attachments:

Hello Mrs. Doe,

Below is the password you will need to access the EUCOM NIPR portal.

f\$6YtgNz8&6j5IBDW}S2

If you are unsuccessful in logging into the EUCOM portal, experience any issues, or have additional questions please email us at portalta@eucom.mil.

Regards,

EUCOM Portal Trusted Agents