# How to install S/MIME plugin to view encrypted email on Outlook Web Access (OWA)

These instructions are under the assumption that the user has already connected their Common Access Card (CAC) to their computer and can access OWA. Refer to https://public.cyber.mil/pki-pke/end-users/getting-started/ for instructions on connecting your CAC

1. Open Internet Explorer
2. Go to https://web-eurd01.mail.mil and login using your PIV (non-email) certificate
3. Click "Options" in the top right, and click "See All Options"
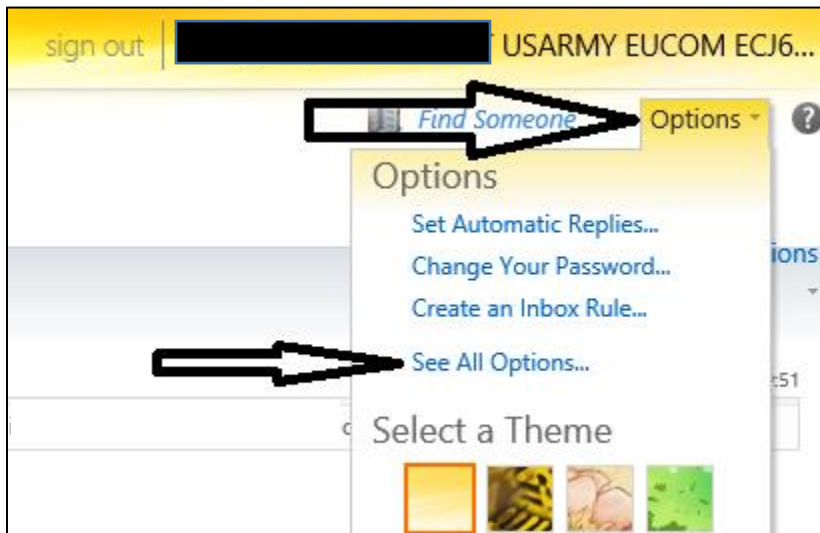
4. Click "Settings" on the left, and then click the "S/MIME" tab towards the right of the page.
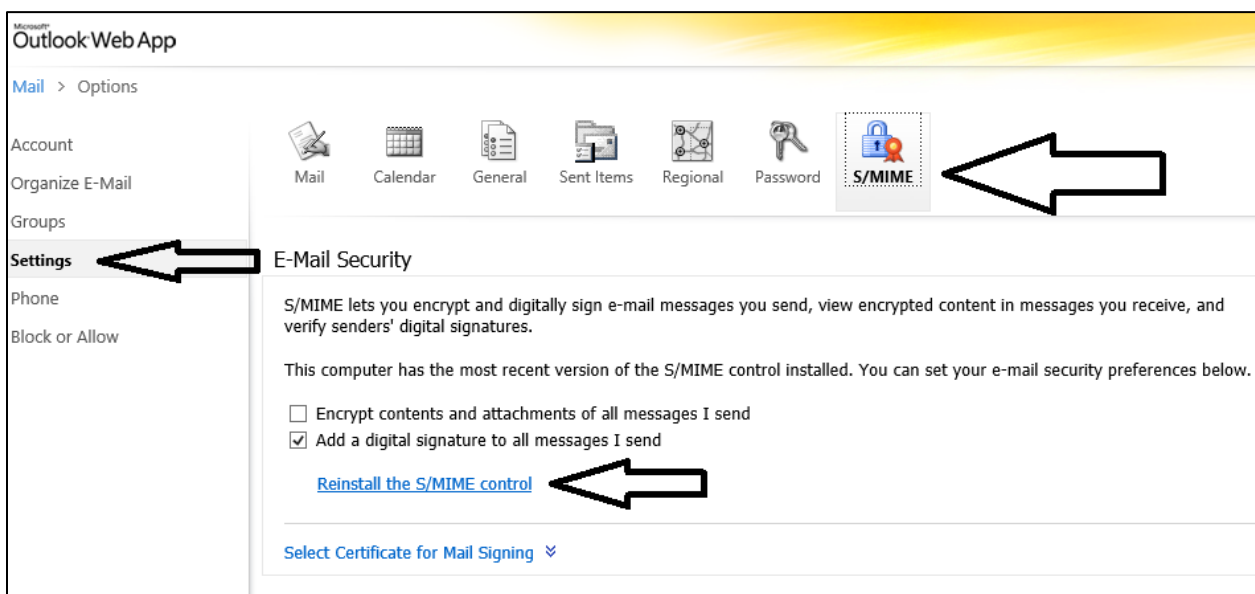
5. Download and install the S/MIME tool listed on that page. The website will look different from the above if S/MIME is not already installed, just click the download link you see.
6. Close out all Internet Explorer windows, log back into webmail at https://web-eurd01.mail.mil/ and try to open an encrypted email.