

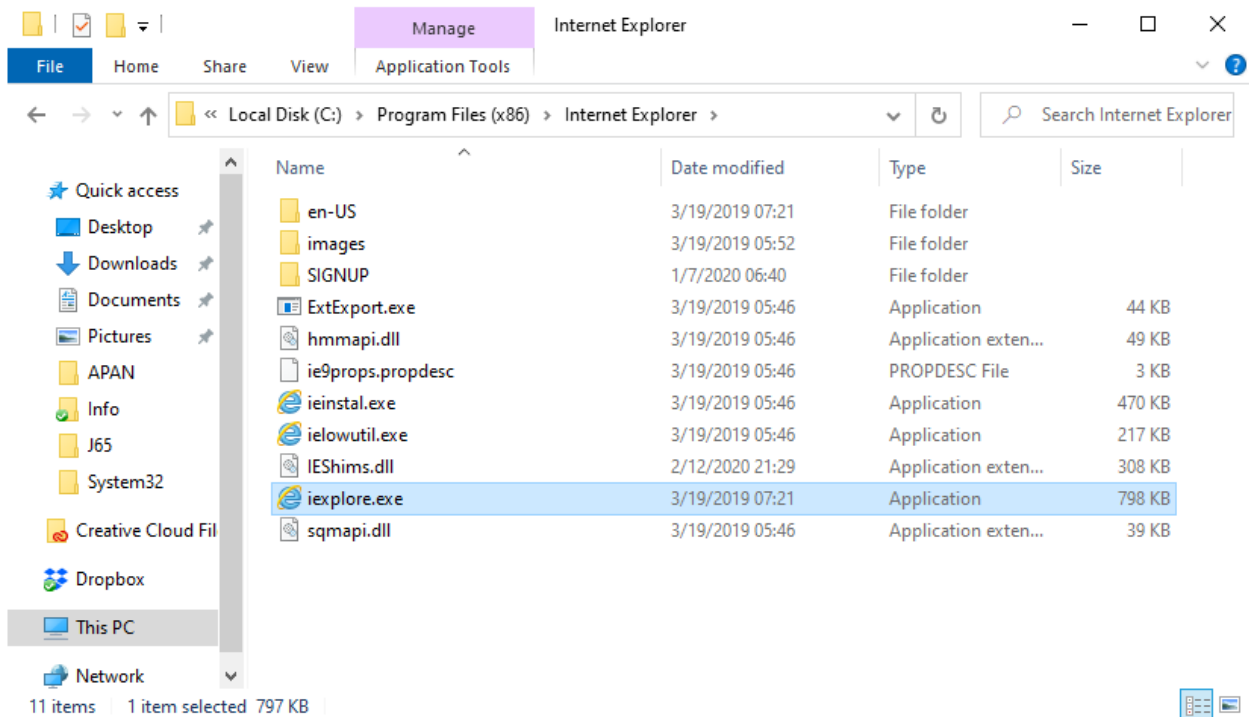
OWA S/MIME Encryption Enablement

Problem: Using Internet Explorer with S/MIME installed, the “send” button on new emails does not function.

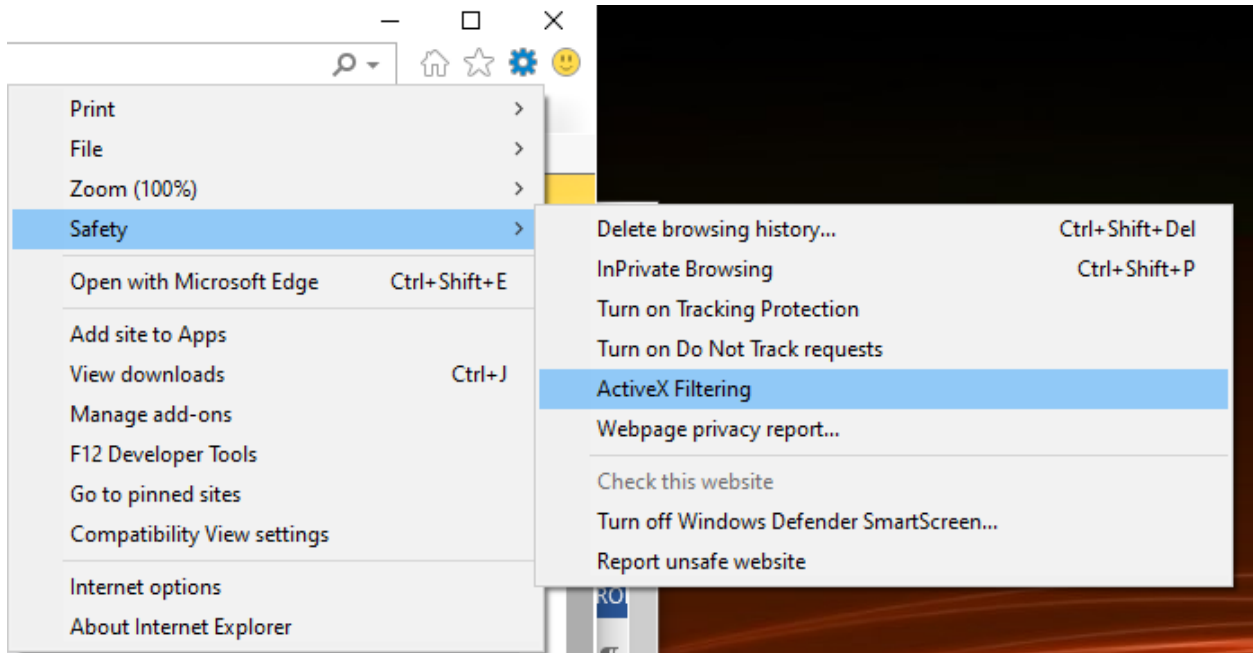
Resolution: The procedures below will guide you in configuring Internet Explorer to support message signing, encryption and will fix the “Send Button” problem.

*** Note: S/MIME is a 32bit application. You MUST launch the 32bit version of Internet Explorer.**

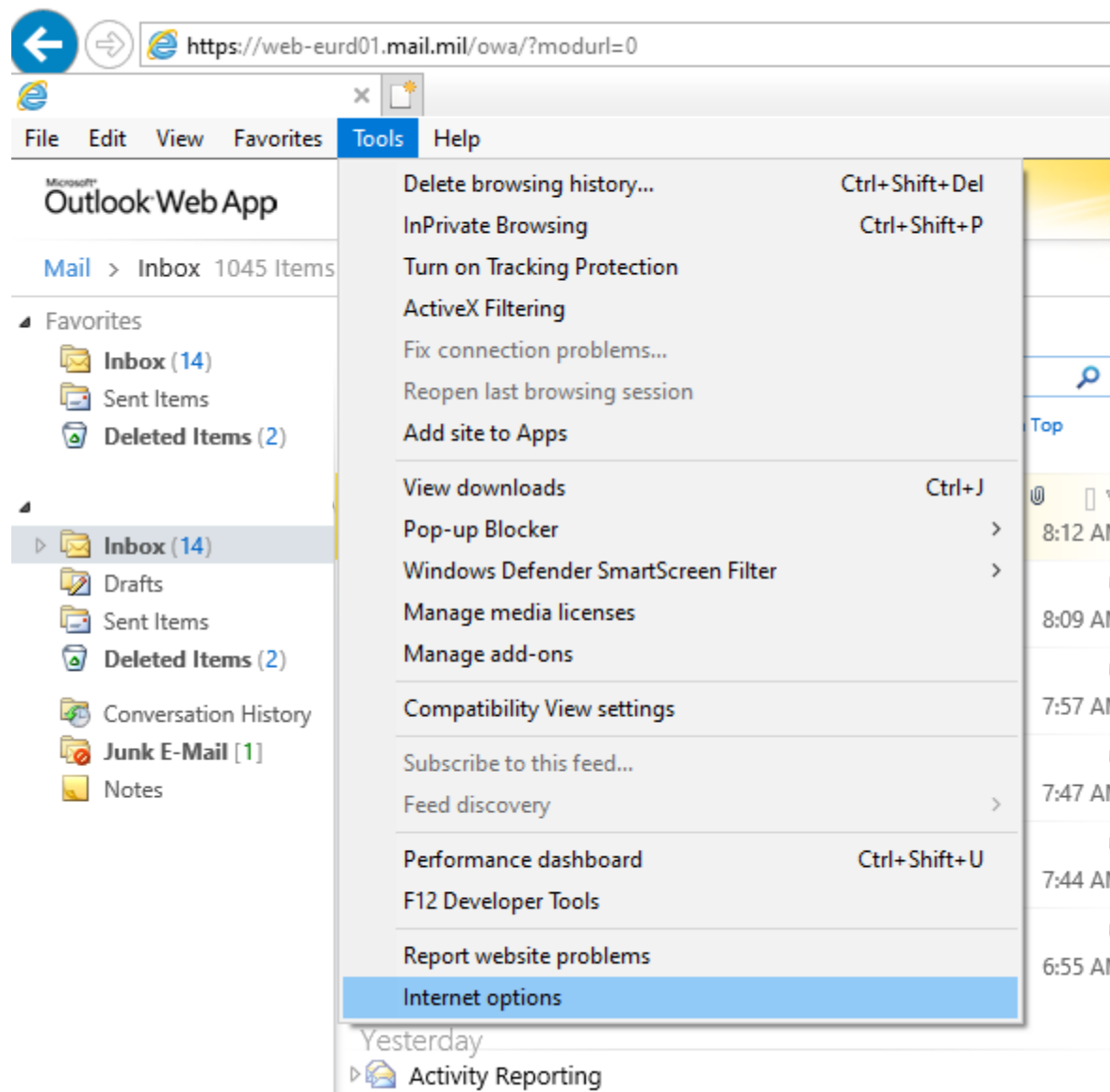
1) Locate the 32bit version of Internet Explorer (C:\Program Files (x86)\Internet Explorer)



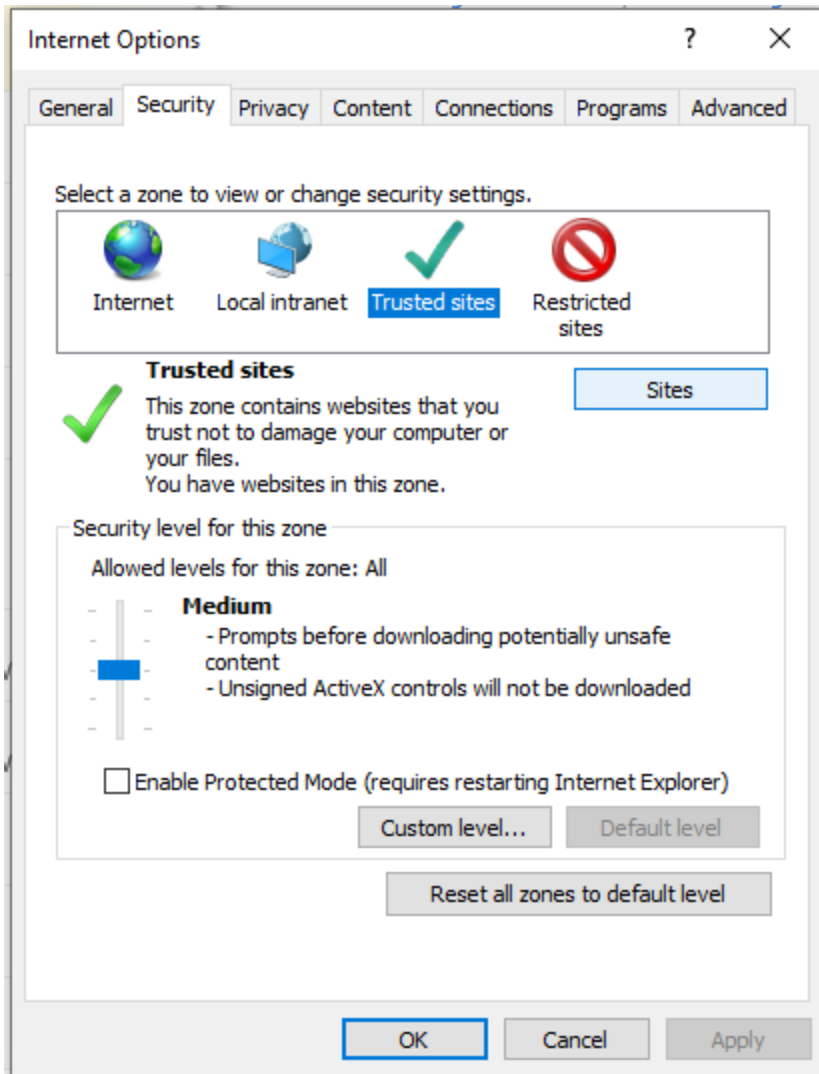
- 2) From the “Gear” at the top right of Internet Explorer, ensure that ActiveX Filtering is NOT checked. If enabled, a check mark will be visible next to ActiveX Filtering.



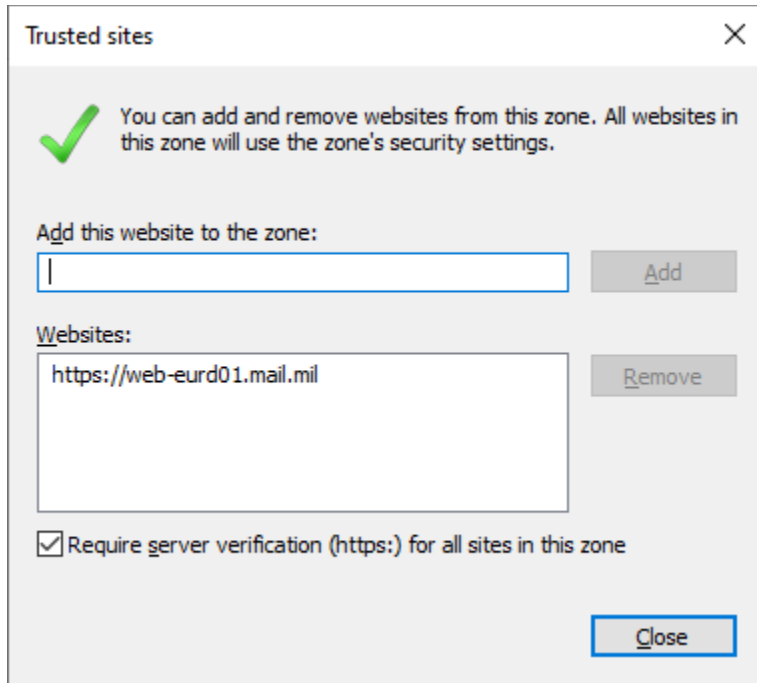
3) From the "Tools" menu, select Internet Options



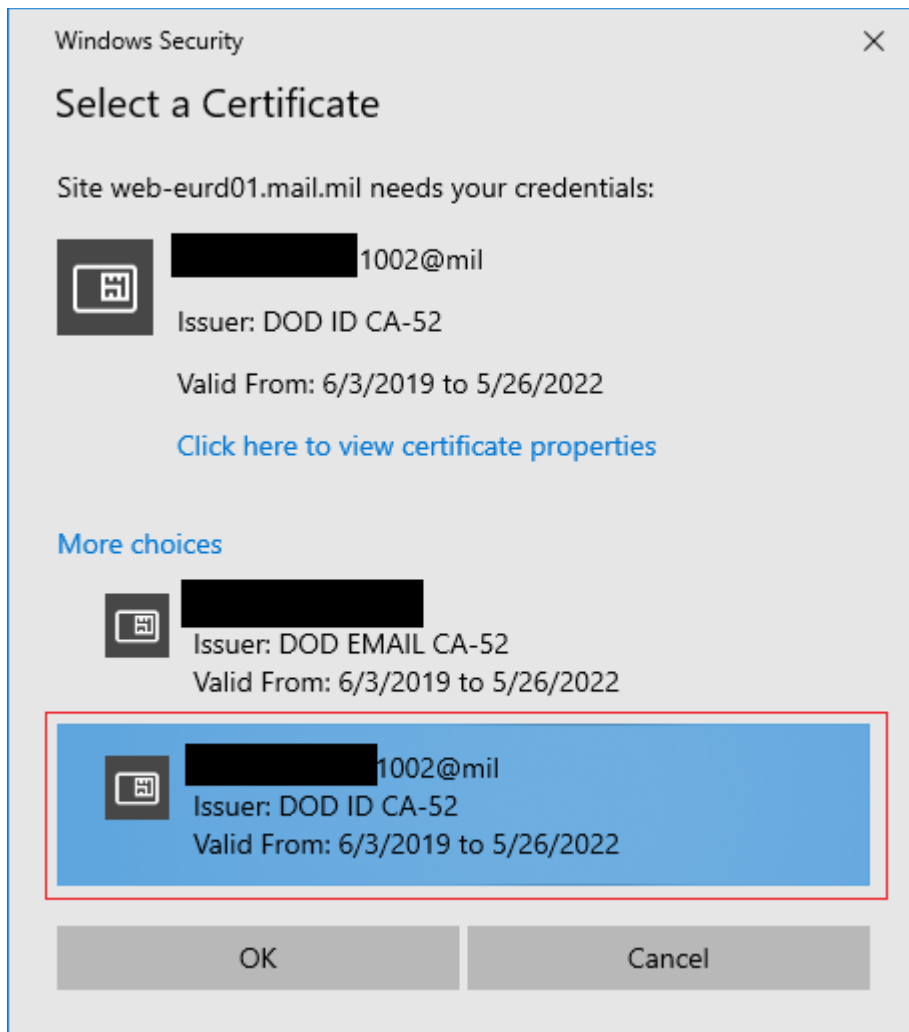
4) From the "Security" tab, click "Sites"



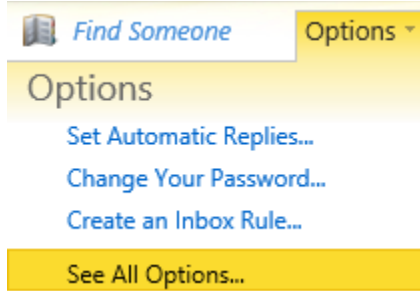
5) Add the OWA URL -> https://web-eurd01.mail.mil



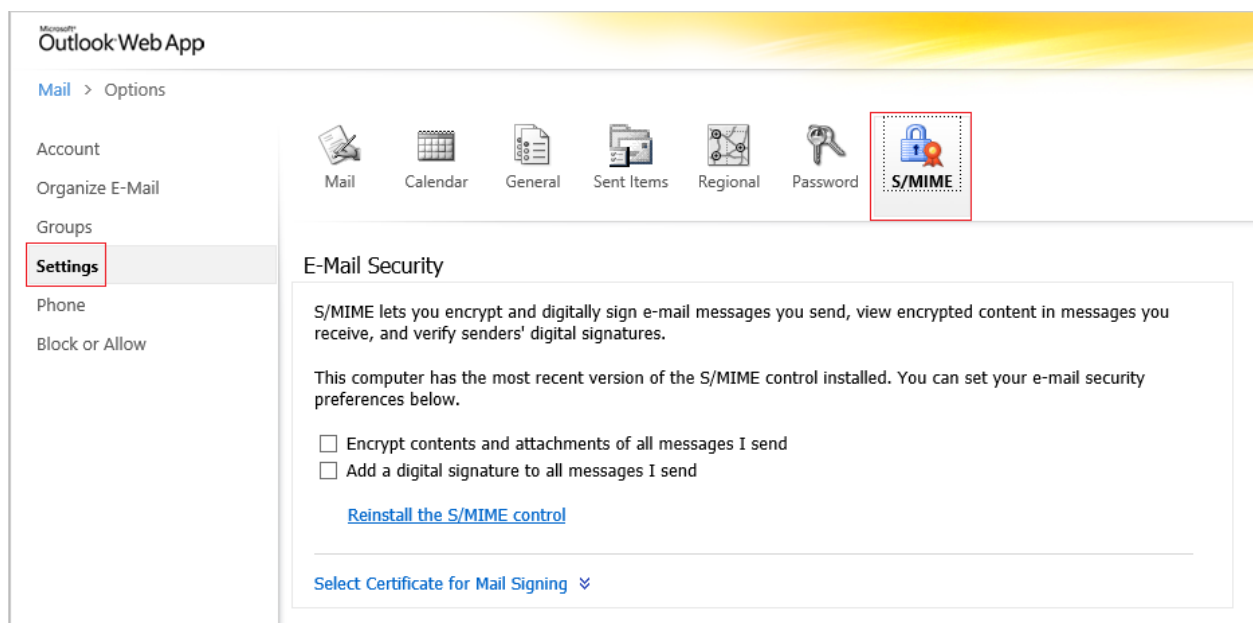
- 6) Close and re-open Internet Explorer and browse to OWA
- 7) Use your PIV cert to authenticate (it is the cert with the extra 4 digits)



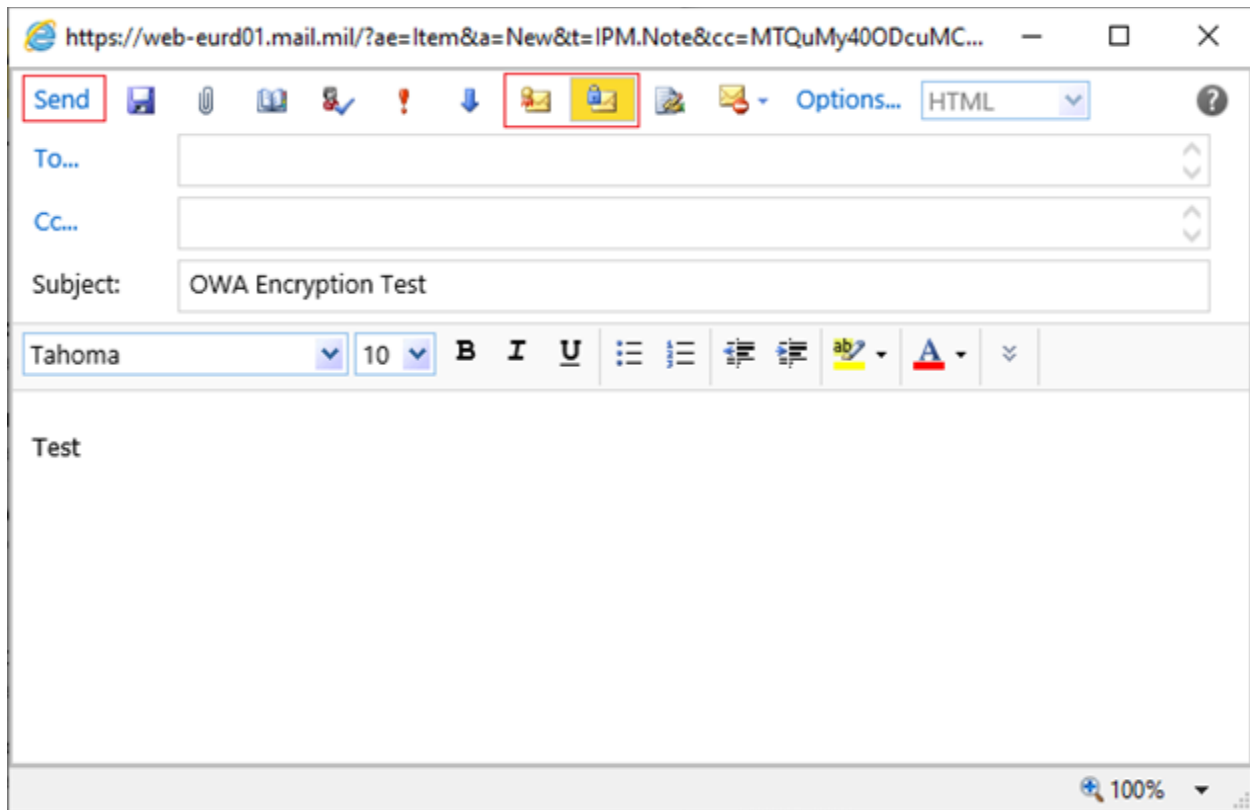
8) Once logged into OWA, select **“See All Options”** from the top right menu



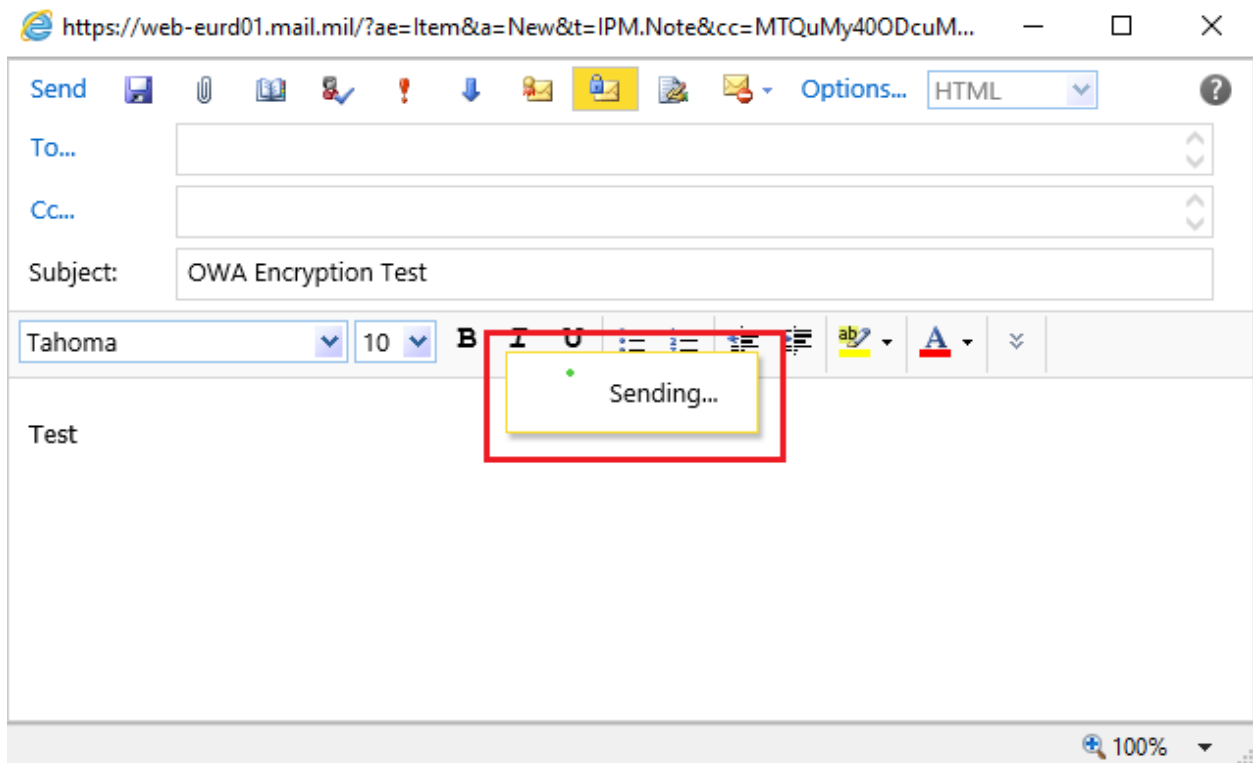
9) Select **“Settings”**, then **“S/MIME”**. Download and install the S/MIME control, then, re-launch Internet Explorer. If your screen looks like the screenshot below, you’re good to go.



10) Signing and encryption buttons should now be visible when creating a new email



If successful, you will see a “Sending” message when you hit the send button



<<End of Instructions>>